Aiming to live together in harmony with the people, society and the Earth







- Digest Edition

SAWAFUJI ELECTRIC CO.,LTD.

# CSR of SAWAFUJI

President's Message	Since our beginning in 1934, SAWAFUJI ELECTRIC CO., LTD. has been devoted to our craftsmanship and in meeting the expectations of our world-wide customers in providing good products and service. True to our corporate philosophy, we foster communication among our stakeholders across the globe as we work to remain the kind of company that the public can trust. Despite signs of economic recovery both in Japan and abroad, there is a dark shadow on the economic horizon from Brexit and the economic policies of the new U.S. administration. Against this backdrop, we are making group-wide efforts to bolster our financial standing and competitive edge in order to lay a strong foundation upon which we will be able to build for generations to come. We would appreciate your frank opinions on this report about Sawafuji's efforts for CSR. Sawafuji Electric Co., Ltd. President Akihiko Yoshikawa
Basic Philosophy	<ul> <li>Company Policy (established in July 1960)</li> <li>1. Let's proceed with research, practice skills and make rapid progress brightly.</li> <li>2. Let's keep responsibility toward and faith with customers and contribute to the society.</li> <li>3. Let's establish bright workplace based on labor- management cooperation and mutual trust.</li> <li>Management Creed (established in October 1990 revised in April 2001)</li> <li>SAWAFUJI ELECTRIC CO., LTD. produces good products, performs social responsibility as a corporation and provides prosperity to all people concerned.</li> <li>* Make an impression on customers.</li> <li>* Bring purity to nature.</li> <li>* Bring prosperity to people engaged in the company work.</li> </ul>
SAWAFUJI VISION	Our Policy of Long Term Operation In order to achieve a figure which aim of the three businesses, Sawafuji multilaterally captures the customer's needs and trends, then challenge to complete the achieving. Because of this, we are driven to strengthen our business and by "combining your and our individual and diverse strengths."
CSR Efforts	Under its basic philosophy, Sawafuji will endeavor to continuously raise corporate value by fulfilling corporate social responsibility in cooperation with many stakeholders. We believe our relationship with our suppliers is important, and therefore ask for their understanding and cooperation in fulfilling their own corporate social responsibilities.
Dialogue with stakeholders	Sawafuji conducts lectures at autumn seminar with affiliates, periodical information exchange meetings with the local residents, friendship meetings with people in nearby welfare facilities and promotes other CSR management efforts with the focus on talks with the stakeholders.
Earnings Results for FY 2016	Sawafuji Group strived to improve earnings in all our operations, improve business efficiency and productivity, and reduce costs. Consolidated earnings results for FY 2016 (121th term) were as follows. - Net sales: 27,361 million yen - Ordinary income: 654 million yen
Relations with Customers	Sawafuji strives to provide products and services that meet customers' needs, with the highest priority given to customer expectations and trust. <b>Development of products</b> To be highly evaluated by customers around the world, the Development Division tackles development issues, striving to establish its position as No. 1 of the industry in the fields of electric equipment for trucks and buses, engine generators and vehicle-mounted refrigerators, and contribute to the development of these fields. <b>Monozukuri</b> Sawafuji strives every day to achieve craftsmanship capable of moving our customers emotionally. <b>Quality control system and Service network</b> Sawafuji continues to improve ourselves by creating a quality control system that conforms to the ISO 9001 management system. We have also created a service network enabling a prompt response to difficulties.

Relations with Global and Local Communities	<ul> <li>Sawafuji contributes to the community and international society by conducting itself as an engaged member of the community with due consideration for environmental concerns.</li> <li>Major efforts made during FY 2016 are as follows. More information can be found on the last page of this report.</li> <li>Working with the Japanese Red Cross Society in their blood donation drives</li> <li>Get-togethers with people in welfare facilities.</li> <li>Volunteer for cleanup activities and traffic safety near our factory</li> <li>Offering vaccines to the children of the world</li> <li>Participating in local events</li> </ul>
Relations with Shareholders and Investors	To ensure fairness and transparency, Sawafuji discloses appropriate information in a timely manner to shareholders and other stakeholders. <b>IR information</b> Sawafuji believes that it is important manner for the shareholders and investors to better understand Sawafuji. As a part of our investor relations (IR) activities, we issue a biannual Shareholders Newsletter in addition to materials released at the time of business results announcements. The newsletter, which contains topics on our environmental activities and new products, is intended to help shareholders and investors broadly understand our activities.
Relations with Distributors and Dealers	Sawafuji which has established systems to sell commercial parts and components, collect market information and provide services by using the networks of its distributors and dealers to fulfill its social responsibilities in every business situation. In FY 2016, the Company held meetings at its 10 bases nationwide, explaining our policies and strengthening communication with our distributors. We also held technical lectures to enhance services at these distributors and dealers.
Relations with Suppliers	Sawafuji pursue fairness in the transaction process and procure optimal articles. To this end, we establish trusting relationships with our suppliers under the basic philosophy of "mutual trust and prosperity," and aim for mutual development and growth. We are actively communicating with our suppliers by holding procurement policy briefings, general meetings or cooperating associations of Sawafuji, and joint training sessions on a regular basis, and information exchange meetings on a monthly basis. We also actively cooperate with our suppliers in areas such as quality improvement and cost reduction.
Relations with Employees	Sawafuji values the self-reliance and creativity of each of its employees. We have established the following systems and measures to ensure the safety of the workplace, health of employees and to provide a rich workspace environment. <b>Employment</b> We are committed to personnel training based on our policy of employment stability. <b>Human rights</b> We maintain a corporate environment conducive to eliciting the desire to work through our response for human rights and a fair personnel system. <b>Diversity of employment efforts</b> To support employees' diverse working style, we have developed, re-employing retired people, employing disabled people, offering child-care leave and volunteer leave system. <b>Safety and sanitation management and health care</b> Our aim is to raise awareness of "Safety First" and of providing a safe work environment where work can be done with ease of mind. We value each of our employees and make every effort to ensure that they stay healthy.
Environmental Report	In 1997, Sawafuji obtained the ISO 14001 Environmental Management System certificate. Since then, it has done its utmost to achieve environmental activity goals, which are set every FY, in line with the Environmental Policy. Sawafuji Electric is committed to playing a vital role in building a society designed to pass on a healthy environment to future generations, so we work to provide products and services that meet customer expectations through safe manufacturing practices and to develop next-generation technologies for a new society driven by environmental Policy. We develop and design technologies that will not only enhance performance but also reduce the environment by assessing the impact of our production activities, products that are energy. We have compiled the results of our environmental report, which is included in the CSR Report bubished on our corporate websion. *Please refer to the web version that we have introduced on the last page.

#### Special Feature: Sawafuji Electric Wins Japan Quality Recognition Award in Recognition of TQM Achievement

Sawafuji Electric works to produce quality products that satisfy our customers' needs and makes company-wide efforts to maintain and improve quality. All these efforts have paid off, and we have received the Recognition of TQM Achievement part of the 2016 Japan Quality Recognition Award.

You can read more about our initiatives to improve the quality of management and products along with other improvement activities involving all employees in the Special Feature section (pages 6 and 7) of the CSR Report published on our corporate website.





Awards ceremony

Award certificate

### Contribution to local industries and communities

We were awarded the Industrial Development Contributing Company Award by the neighboring cities of Ota and Isesaki, Gunma Prefecture.





Ota City's certificate recognizing Sawafuji as a company contributing to industrial development

Isesaki City's certificate recognizing Sawafuji as a company contributing to industrial development

Sawafuji works hard to deepen ties with the local community. Our efforts include get-togethers with people in welfare facilities, cleaning the area near our factory, volunteer activity and the participation in local events.



Cleanup activity near our factory



Participated in Ota local teachers' fair



Sawafuji's products are helpful to people around the world.



# WEBSITE

### http://www.sawafuji.co.jp/kankyo/kankyo\_index.php

On our company's web site above, we have introduced in detail the contents of our Social Compliance Report and our Environmental Report. Thank you for reading them over along with this digest version.

SAWAFUJI CSR



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